

## About Metanow

## Your partner in Digital Transformation

## Who We Are

Metanow is a full-cycle digital transformation agency founded in 2022 and headquartered in Durrës, Albania. With a core team of 22 in-house professionals, including software engineers, analysts, consultants, and implementation experts, we develop and deliver enterprise-grade digital solutions.

We are proud to be an Odoo Certified Partner, providing trusted ERP/CRM solutions to businesses across Europe.

Our extended ecosystem includes a curated network of specialized freelancers, designers, copywriters, automation experts, and animators-integrated into our workflow systems, enabling scalability without compromising delivery quality.

### Core Service Lines

### Web Development

- Frontend using React, Next.js, Vue.js
- Headless CMS (Strapi, Sanity, Contentful)
- Static & dynamic architecture on Vercel, Netlify, AWS

### **ERP/CRM Systems**

- Odoo certified custom implementations.
- Workflow design, role-based access, automation.
- Warehouse, legal, sales, production, HR, and support modules

### **Automation & Operations**

- Al chatbot, email & voice automation (VoIP).
- CRM pipelines and funnel building.
- Real-time dashboards with actionable metrics.

#### **Secure Data Platforms**

- Health & legal platforms with Menton Law & GDPR compliance
- Encrypted communication layers
- Sensitive document generation and archiving

## **Integrated Creative Services**

- UX/UI Design via vetted external designers.
- Whiteboard & Explainer Videos via talents like <u>rahulkajla1</u>, <u>bogdanzah</u>, <u>samlopez</u>, and ricky8001



# **Enterprise Architecture** & Technical Capabilities

## Systems We Build & Integrate

### **Modular Headless Websites**

- API-first CMS with Contentful, Sanity, or Strapi.
- Pixel-perfect frontend interfaces built in React/Next.
- SEO-ready, multilingual, and easily extensible.
- Git-based versioning for content, design, and logic.

### **Odoo-Powered Enterprise Systems**

- Full ERP implementations for production, sales, HR, legal, support.
- Advanced automation, approval flows, and reporting dashboards.
- Integration with e-commerce, accounting, warehousing & logistics.
- On-premise & cloud deployments with role-based permission controls.

### **Process Automation Engines**

- Integrated email & SMS follow-ups.
- Al chatbots (NLP-based), VoIP outreach, lead scoring.
- Custom funnel builders for marketing, HR, and sales.
- Task distribution logic and user-based workflows.

### **Data Privacy & Legal Compliance**

- Structured encryption for sensitive medical/legal records.
- Consent capture, digital signatures, document logging.
- Platforms aligned with Menton Law and GDPR, used in healthcare and legal-tech.

### **Creative + Operational Integration**

- Animated onboarding or product explainer videos embedded in apps.
- Integrated UI/UX feedback loops.
- Central dashboard for managing freelance creative talent, powered by our internal CRM.

## **Operational Edge**

- 22-person full-time core team, organized by function (development, product, QA, strategy).
- Based in Durrës, Albania, working across DACH, UK & Italian markets.
- Scalable delivery model powered by an extensive vetted freelancer network.
- All processes run on custom Metanow-built systems for CRM, project tracking, content publishing, and partner coordination

# Use Case Highlights – Real Projects



### **CNC-Durch-Blick.at**

### **Odoo ERP for CNC Manufacturing**

Ordering, production, sales, and delivery pipeline customized and deployed on-premise. Inventory and production sync fully automated.



### **Truck-Cartel.de**

### Legal CRM + Business Process Platform

Manages thousands of legal cases for truck cartel claims. Includes user intake flows, document generation, legal pipeline automations, and GDPR-compliant storage.



### Aldi.de (Internal)

### Label Production & Distribution for Retail Used by Aldi's internal printing depart-

ment to manage label production for all German stores. Integrated with store orders and central logistics.



### PinnacleTherapy.co.uk

# Automated Marketing System for Wellness Clinics

Funnels, AI chatbot, VoIP booking, and pipeline automation all managed through Metanow's CRM suite.



### **AutoLandi.it**

### Auto Dealership & Bodyshop Operations System

Covers everything from lead intake to car repair workflow, internal team management, parts logistics, and billing via custom modules in Odoo.



### Plattform.EasyImplant.li

### **Doctor-Patient Medical Platform**

Developed in Django with custom encrypted access for dentists and patients.

Tracks cases, documents, procedures.

Built to comply with Menton Law for EU health privacy.



### **CRM.Metanow.dev**

## All-in-One CRM Platform for SMEs

Our flagship SaaS CRM: listings, pipelines, automation, live chat, voice, campaigns. Designed for service providers, agencies, and freelancers.